



Compliance with the SBP Framework: Public Summary Report

Preferred by Nature OÜ
Evaluation of
Nguyet Anh Joint Stock Company

NCR-verification audit

Sustainable Biomass Program
sbp-cert.org





Completed in accordance with the CB Public Summary Report Template Version 2.0

For further information on the SBP Framework and to view the full set of documentation see www.sbp-cert.org

Document history

Version 2.0	Published 10 August 2023
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1 Overview

Certification Body (CB) Name:	Preferred by Nature OÜ
Primary CB contact for SBP:	Pilar Gorria Serrano
Primary CB contact email:	pgorria@preferredbynature.org
Audit team leader:	Ai Pham Thi Ngoc
Audit team members:	ERROR: Works only for SBR or PSR form. Please alter the function by adding more tables, or by dynamic sql
Name of the Company:	Nguyet Anh Joint Stock Company
Company legal address:	Bong Son Industrial Cluster Bong Son ward, Gia Lai province, Viet Nam
Company contact for SBP:	Giang Ho Thi Truc
Company contact email:	trucgiangnguyetanh@gmail.com
Company website:	
Date of installation:	
SBP Certificate Code:	SBP-13-09
Date of certificate issue:	13 Dec 2024
Date of certificate expiry:	12 Dec 2029
Audit closing meeting date:	29 Aug 2026
Audit cycle:	NCR-verification audit

2 Audit conclusions

2.1 Certification decision

Based on the auditor's recommendation and the Certification Body's technical review, the following certification decision is taken:

Certification decision:	Certification approved
Certification decision by (name of the person):	Girts Karss
Date of decision:	01 Sep 2026
Other comments:	N/A

2.2 Open non-conformities and observations

2.3 Closed non-conformities

NC number 9620		NC Grading: Minor
Standard:	SBP Standard 4: Chain of Custody v2.0	
Requirement:	1.14 The Organisation shall identify stakeholders, develop, implement, monitor, evaluate and adapt as necessary, a Stakeholder Engagement Plan (SEP) appropriate for their business operations and scope of certification. N/A N/A	
Description of Non-conformance and Related Evidence:		
Timeline for Conformance:	By the next surveillance audit, but no later than 12 months from report finalisation date	
Evidence Provided by Company to close NC:	Stakeholder consultation report, SBP Handbook updated	
Findings for Evaluation of Evidence:	Regarding Minor NCR 2025-007947, their misunderstanding of the requirement applicability; the organization incorrectly assumed that an SEP was only required to Biomass Producer. They developed and approved a formal Stakeholder Engagement Plan (SEP) procedure specifically in SBP handbook adapted for the Organization's role as a trader. They assigned a designated responsible person to manage stakeholder relations and implemented SEP and make the stakeholder consultation report. Based on the evidence provided and interviewing with SBP manager, the auditor confirmed the root cause of NCR addressed, therefore NCR 2025-007947 was closed.	
NC Status:	Closed	

2.4 Actions taken by Organisation Prior to Report Finalisation

N/A

2.5 Notes for the next Audit

N/A

3 Specific objective of the audit

The specific objective of this evaluation is to address the minor non-conformities identified during the last annual surveillance audit. The objective is to evaluate the evidence provided by the certificate holder and close the non-conformities.

4 Evaluation process

4.1 Timing and duration of evaluation activities

Audit Level of Effort (LoE)		
Activity	Auditors	Auditor hours
1. Preparation	Ai Pham Thi Ngoc	0.5
2. On-site (excl. travel time)	Ai Pham Thi Ngoc	1.0
3. Report writing	Ai Pham Thi Ngoc	1.0

4.2 Auditor team qualification

Auditor qualification		
Auditor name	Role	Qualification
Ai Pham Thi Ngoc	Audit Team Leader	Ai holds a Master of Arts in Development Economics and Bachelor's degree of Engineer Petrochemical and Organic Technology. Ai has qualified as the auditor for FSC CoC, SBP auditor and has years of experience in wood pellet industry.

4.3 Description of evaluation activities

- The audit was carried out on 28-09-2026 as a remote, desk audit. The aim of the audit is to evaluate the corrective actions conducted by BP to rectify the identified minor non-conformities.
- The auditor interviews SBP Manager, and also review evidence regarding to the Stakeholder Engagement Plan (SEP).

Based on this auditor decided to close the NCR.