Compliance with the SBP Framework: Public Summary Report

Preferred by Nature OÜ
Evaluation of
BOURGES-BIO-ENERGIE SERVICES

NCR-verification audit

Sustainable Biomass Program
sbp-cert.org

Completed in accordance with the CB Public Summary Report Template Version 2.0

For further information on the SBP Framework and to view the full set of documentation see **www.sbp-cert.org**

Document history

Version 2.0	**Published 10 August 2023**

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1 Overview

Certification Body (CB) Name:	Preferred by Nature OÜ
Primary CB contact for SBP:	Pilar Gorria Serrano
Primary CB contact email:	pgorria@preferredbynature.org
Audit team leader:	Pilar Gorria Serrano
Audit team members:	Pilar Gorría
Name of the Company:	BOURGES-BIO-ENERGIE SERVICES
Company legal address:	Chem. de Montboulin, 18000 Bourges, France
Company contact for SBP:	Mathilde Petillon
Company contact email:	mathilde.petillon@engie.com
Company website:	
Date of installation:	
SBP Certificate Code:	SBP-10-30
Date of certificate issue:	19 Mar 2024
Date of certificate expiry:	18 Mar 2029

Audit closing meeting date:	22 Apr 2026
Audit cycle:	NCR-verification audit

2 Audit conclusions

2.1 Certification decision

Based on the auditor's recommendation and the Certification Body's technical review, the following certification decision is taken:	
Certification decision:	Certification approved
Certification decision by (name of the person):	Mikhail Rai
Date of decision:	16 Jun 2026
Other comments:	N/A

2.2 Open non-conformities and observations

NC number 8954 copied from 8597	NC Grading: Minor
Standard:	SBP Standard 4: Chain of Custody v2.0
Requirement:	1.18 The SEP shall be available upon request in a language(s) that is/are accessible for the identified affected stakeholders. N/A N/A N/A
Description of Non-conformance and Related Evidence:	
The Organisation has not demonstrated how the stakeholder engagement plan is made available upon request. Since no major stakeholders' concerns are on-going, this is a minor NC.	
Timeline for Conformance:	By the next surveillance audit, but no later than 12 months from report finalisation date
Evidence Provided by Company to close NC:	N/A
Findings for Evaluation of Evidence:	N/A
NC Status:	Open

2.3 Closed non-conformities

NC number 8953 copied from 8542 copied from 4770	**NC Grading: Major**
Standard:	SBP Standard 4: Chain of Custody v2.0
Requirement:	1.20 Where non-conforming products and/or associated claims are detected after they have been delivered, the Organisation shall undertake the following activities: a. notify its CB and all affected direct customers in writing within five (5) business days of the non-conforming product claim and maintain records of that notice; b. analysis of causes of the occurrence of non-conforming products claims, and implement measures to prevent their re-occurrence; and c. cooperate with its CB in order to allow them to confirm that appropriate actions were taken to correct the non-conformance. N/A N/A
Description of Non-conformance and Related Evidence:	
Timeline for Conformance:	Other
Evidence Provided by Company to close NC:	EXH 01 00 - MANUEL SBP-RED V2.pdf Discussions with staff CVA: CVA: udpated manual (Manuel SBP RED v3)
Findings for Evaluation of Evidence:	Updated procedures do not contain the mandatory instructions cited under requirement 1.20 of SBP Standard 4. Minor NC 2025-003542 is upgraded to Major NC with an May 5th, 2026, deadline (closing meeting date + 3 months). CVA: Updated procedure includes all requirement about non.conforming products adding clauses from a to c. In the reporting period No non-conforming products have been identified
NC Status:	Closed

NC number 8955 copied from 8617	**NC Grading: Major**
Standard:	Instruction Document 5E: Collection and Communication of Energy and Carbon data. v2.1
Requirement:	4.2 Use of claims within the DTS The DTS Transaction Batch section includes, as a minimum, the following information: General batch info 1. PB ID 2. Biomass tonnage 3. SBP claim 4. Product Type Additional dynamic batch information can be recorded and submitted in the designated object in the DTS. Market Specific Status: this is the market specific status of the biomass (multiple options can be chosen): – REDII-compliant – NL SDE+ compliant – NL SDE+ controlled – Flanders Restricted: this field indicates that part of the wood pellets production is restricted to a specific feedstock subset such as to facilitate compliance for final use in Flanders according to Instruction Document 6B. The use of these statuses is described in the DTS User Guide. Compliance is monitored through the SBP certification scheme. The DTS allows the BP to make a Claim such that the characteristics in the SAR are valid only on a subset of the feedstock of the BP. N/A N/A

Description of Non-conformance and Related Evidence:	
Timeline for Conformance:	Other
Evidence Provided by Company to close NC:	The organisation sent evidence to the auditor to close the relevant NCR on April 17th. The supplier SOVEN was informed of the errors in transactions shared with the DTS regarding the lack of EU RED claim. This is reflected in the DTS extraction made by the auditor
Findings for Evaluation of Evidence:	The organisation sent evidence to the auditor to close the relevant NCR on April 17th. The supplier SOVEN was informed of the errors in transactions shared with the DTS regarding the lack of EU RED claim. This is reflected in the DTS extraction made by the auditor (DTS-combined report)
NC Status:	Closed

2.4 Actions taken by Organisation Prior to Report Finalisation

None

2.5 Notes for the next Audit

See non-conformities

3 Specific objective of the audit

The specific objective of this evaluation was evaluate Major NCR raised during the last annual audit

4 Evaluation process

4.1 Timing and duration of evaluation activities

Audit Level of Effort (LoE)		
Activity	**Auditors**	**Auditor hours**
1. Preparation	Pilar Gorría	0.0
2. On-site (excl. travel time)	Pilar Gorría	1.0
3. Report writing	Pilar Gorría	1.0
4. Other	N/A	

4.2 Auditor team qualification

Auditor qualification		
Auditor name	**Role**	**Qualification**
Pilar Gorría	Lead auditor	Forest engineer (Politecnic Univ. Of Madrid). Has successfully completed SBP training course and the NEPCon Lead auditor training for FSC/PEFC CoC and FM certification. Has experience from forest certification (FSC / PEFC FM), traceability (FSC / PEFC CoC) and biomass certification (SBP - Sustainable Biomass Program) for more than 10 years.

4.3 Description of evaluation activities

This was a remote audit evidences provided by the responsible staff were analysed to close the 2 Major NCR, specifically related to Non conforming products procedures and implemented actions related to EU RED Claims