



Compliance with the SBP Framework: Public Summary Report

Preferred by Nature OÜ
Evaluation of
Chauffage Urbain Besançon Planoise
(CUBP)

NCR-verification audit

Sustainable Biomass Program
sbp-cert.org





Completed in accordance with the CB Public Summary Report Template Version 2.0

For further information on the SBP Framework and to view the full set of documentation see www.sbp-cert.org

Document history

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Table of contents

1 Overview	3
2 Audit conclusions	4
2.1 Certification decision	4
2.2 Open non-conformities and observations	4
2.3 Closed non-conformities	5
2.4 Actions taken by Organisation Prior to Report Finalisation	5
2.5 Notes for the next Audit	5
3 Specific objective of the audit	6
4 Evaluation process	7
4.1 Timing and duration of evaluation activities	7
4.2 Auditor team qualification	7
4.3 Description of evaluation activities	7

1 Overview

Certification Body (CB) Name:	Preferred by Nature OÜ
Primary CB contact for SBP:	Pilar Gorria Serrano
Primary CB contact email:	pgorria@preferredbynature.org
Audit team leader:	Pilar Gorria Serrano
Audit team members:	Pilar Gorria
Name of the Company:	Chauffage Urbain Besançon Planoise (CUBP)
Company legal address:	9 rue Edouard Belin, 25000 Besançon, France
Company contact for SBP:	Jean-Marc Cherel
Company contact email:	jean-marc.cherel@engie.com
Company website:	
Date of installation:	
SBP Certificate Code:	SBP-10-62
Date of certificate issue:	11 Apr 2024
Date of certificate expiry:	10 Apr 2029
Audit closing meeting date:	20 Apr 2026
Audit cycle:	NCR-verification audit

2 Audit conclusions

2.1 Certification decision

Based on the auditor's recommendation and the Certification Body's technical review, the following certification decision is taken:

Certification decision:	Certification approved
Certification decision by (name of the person):	Mikhail Rai
Date of decision:	16 Jun 2026
Other comments:	N/A

2.2 Open non-conformities and observations

NC number 8963 copied from 8641	NC Grading: Minor
Standard:	SBP Standard 4: Chain of Custody v2.0
Requirement:	1.18 The SEP shall be available upon request in a language(s) that is/are accessible for the identified affected stakeholders. N/A N/A N/A
Description of Non-conformance and Related Evidence:	
The Organisation has not demonstrated how the stakeholder engagement plan is made available upon request. Since no major stakeholders' concerns are on-going, this is a minor NC.	
Timeline for Conformance:	By the next surveillance audit, but no later than 12 months from report finalisation date
Evidence Provided by Company to close NC:	N/A
Findings for Evaluation of Evidence:	N/A
NC Status:	Open

2.3 Closed non-conformities

NC number 8962 copied from 8551 copied from 4969		NC Grading: Major
Standard:	SBP Standard 4: Chain of Custody v2.0	
Requirement:	1.20 Where non-conforming products and/or associated claims are detected after they have been delivered, the Organisation shall undertake the following activities: a. notify its CB and all affected direct customers in writing within five (5) business days of the non-conforming product claim and maintain records of that notice; b. analysis of causes of the occurrence of non-conforming products claims, and implement measures to prevent their re-occurrence; and c. cooperate with its CB in order to allow them to confirm that appropriate actions were taken to correct the non-conformance. N/A N/A	
Description of Non-conformance and Related Evidence:		
Timeline for Conformance:	Other	
Evidence Provided by Company to close NC:	EXH 01 00 - MANUEL SBP-RED V2.pdf Discussions with staff CVA: updated manual (Manuel SBP RED v3)	
Findings for Evaluation of Evidence:	Updated procedures do not contain the mandatory instructions cited under requirement 1.20 of SBP Standard 4. Minor NC 2025-003542 is upgraded to Major NC with an May 5th, 2026, deadline (closing meeting date + 3 months). CVA: Updated procedure includes all requirement about non.conforming products adding clauses from a to c. In the reporting period No non-conforming products have been identified	
NC Status:	Closed	

2.4 Actions taken by Organisation Prior to Report Finalisation

None

2.5 Notes for the next Audit

None

3 Specific objective of the audit

The specific objective of this evaluation was evaluate Major NCR raised during the last annual audit

4 Evaluation process

4.1 Timing and duration of evaluation activities

Audit Level of Effort (LoE)		
Activity	Auditors	Auditor hours
1. Preparation	Pilar Gorria	0.0
2. On-site (excl. travel time)	Pilar Gorría	1.0
3. Report writing	Pilar Gorría	1.0

4.2 Auditor team qualification

Auditor qualification		
Auditor name	Role	Qualification
Pilar Gorría	Lead Auditor	Forest engineer (Politecnico Univ. Of Madrid). Has successfully completed SBP training course and the NEPCon Lead auditor training for FSC/PEFC CoC and FM certification. Has experience from forest certification (FSC / PEFC FM), traceability (FSC / PEFC CoC) and biomass certification (SBP - Sustainable Biomass Program) for more than 10 years.

4.3 Description of evaluation activities

This was a remote audit evidences provided by the responsible staff were analysed to close the Major NCR, specifically related to Non conforming products procedures